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P 2/3

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The logo for TELUS, featuring the word "TELUS" in a bold, sans-serif font with a registered trademark symbol. A horizontal line is positioned above the letters "E" and "L".

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January 16, 2006

TWU
5261 Lane St.
Burnaby, BC V5H 4A6

Sent via fax and post.

In accordance with section 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby giving you notice of our intent to contract out the following functions as outlined in Schedule A of the aforementioned collective agreement:

- Fleet Operations
- Supply Operations Functions:
 - Investment Recovery Group
 - Warehousing & Internal Distribution
 - Mail Operations
- Real Estate Functions:
 - Building Maintenance Services & Trades
- Travel Services
- Forms Control & Copy Administration
- Miscellaneous Equipment Repair Operations (Printed Circuit Cards, Voice & Radio Telephone Sets, Test Equipment)
- Cable Cutting
- Telephone Booth Construction and Repair
- Custom Manufacturing Shops
- Coin Collecting & Counting

In addition, TELUS intends to contract out the following Contract Services Support functions throughout the course of 2006:

- Contract Services Clerical Support
- Services Purchase Order Administration

The decision to contract out this work arises out of TELUS' need to focus on core areas of our operations in order to sustain and grow our customer base in the face of an increasingly competitive landscape. Contracting out this work will allow TELUS to leverage economies of scope & scale enjoyed by 3rd parties who specialize in these particular functional industries. Outsourcing also provides TELUS with added flexibility and cost margin

2006-01-16 10:18

>> 16044357760

P 3/3

predictability through a variable cost model approach as opposed to a fixed internal cost base.

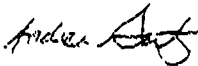
In addition to the non-core functions listed above, TELUS also intends to augment internal capacity in core areas of the business with 3rd party resources. This will allow us to execute on key initiatives that entail fluctuating demand requirements and aggressive timelines.

These functions include:

- Installation & Repair
- Construction
- Various Electrical functions
- Various Clerical Administration functions

The rationale behind contracting out this work arises out of the need to deliver on key initiatives, such as the Broadband Build program, which are integral to TELUS' long term competitive strategy.

Sincerely,



Andrea Goertz
Vice President
Enterprise Services

cc: Labour Relations
TNO VPs