

November 10, 2006

TWU
Contracting Out Committee
5261 Lane Street
Burnaby, BC
V5H 4A6

In accordance with article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby providing notice that effective November 1, 2006 we will outsource the Utilities Invoice Payment function.

This decision arises from our need to focus on core areas of our operations that differentiate TELUS for its customers. Outsourcing this function also provides TELUS with added flexibility and cost margin predictability through a variable cost model approach as opposed to a fixed internal cost base.

Please contact Laurie Wagar at (780) 493-4077 if you wish to discuss or require further information.

Sincerely,



Ron New
VP Operations
Finance

