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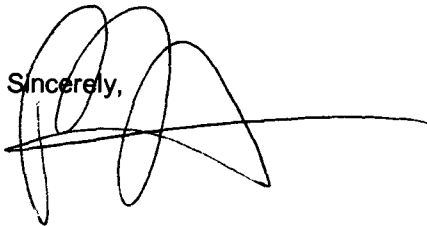
May 14, 2007

Mr. George Doubt
President
TWU
5261 Lane St
Burnaby, B.C., V5H-4A6

Dear Mr. Doubt:

As per Article 29.02, we hereby notify you of TELUS' intent to move some administrative assignment functions to our TELUS International overseas office (including legacy order assignment, D order assignment, assignment of updates and cancels, activations, RIT, AIN, and intercepts).

We have made this decision based on several business factors including improving our service levels. We have seen a sustained trend of increased volumes over the last year. This collaboration will reduce some of the demands on our operation, will build the capacity to effectively and efficiently handle the increased volumes, and will allow us to focus our efforts on functions that demand a higher level of skill.

Sincerely,


Brian Meadows
Director NSF Consumer Fulfillment

