



June 12, 2007

George Doubt
President
Telecommunications Workers Union
5261 Lane Street
Burnaby, BC V5H 4A6

Re: Contracting Out

Dear Mr. Doubt:

In accordance with Article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), this letters serves as notice that effective June 18, 2007 we will outsource a portion of our Mobility call centre work to TELUS International.

This initiative supplements our regular hiring plan and will assist in maintaining client service levels while trying to improve work/life balance and vacation flexibility for existing TELUS team members.

Please contact the undersigned at 514 832 4930 if you wish to discuss or require further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Arleen King'.

Arleen King
Vice-President
Consumer Solutions