

TELUS Business Solutions  
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June 20, 2007

Betty Carrasco  
Vice-President  
Telecommunications Workers Union  
5261 Lanc Street  
Burnaby, BC V5H 4A6

Re: Contracting Out

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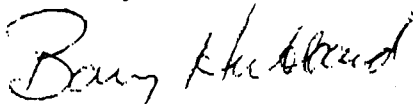
Dear Ms. Carrasco:

In accordance with article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby providing notice that effective July 23, 2007 we will outsource the Basic Toll Free, LD Code set-up, Transfer of Business Ownership (SBS and Emerging accounts) and a portion of our Business Billing inquiries to TELUS International.

This decision arises from the requirement to maintain and improve service levels and re-focus our resources on other activities.

Please contact Kevin Werstiuk at (780) 493-5179 if you require further information.

Sincerely,



Barry Hubbard  
Director - Client Care  
TELUS Business Solutions

cc Kevin Werstiuk  
cc Beth Carver