



Kirsteen McCulloch
Director – Program Sponsor
Global Defence Network Services
TNO Program Management Office
2A – 555 Robson Street
Vancouver, BC
V6B 3K9

October 17, 2007

Mr. George Doubt
President – TWU
5261 Lane Street
Burnaby, BC,
V5H 4A6

Dear Mr. Doubt:

Re: Article 29.02 and TWU Notification

Per Article 29.02, we hereby notify you of TELUS' intent to employ contractors to help deliver the site survey and provisioning work brought about by a Large Complex Deal (LCD) with the Department of National Defence. This LCD delivers Global Defence Network Services to approximately 500 locations across Canada.

We have made this decision based on several business factors:

- We are working to reduce our costs while improving our service levels. We have seen a sustained trend of increased volumes over the last year.
- This LCD will cause a temporary demand that we can't fulfill without augmenting our teams with temporary contractors.
- This LCD requires that Public Works issues personnel Industrial Security Clearances ranging from Reliability to Secret level which creates a temporary demand that we can't fulfill without augmenting our teams with temporary contractors.

Respectfully,

A handwritten signature in black ink, appearing to be 'KM', written over a horizontal line.

for/

Kirsteen McCulloch
Director – Program Sponsor

cc: Juanita Lomax
Labour Relations