



TELUS Communications Company
Managed IT Solutions
18 – 3777 Kingsway
Burnaby, BC V5H 3Z7

June 17th, 2008

Mr George Doubt
President – TWU
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Mr.Doubt:

Subject: Article 29.02 and TWU Notification

Per Article 29.02, we hereby notify you of TELUS' intent to employ partners to help deliver our new managed desktop services to clients across Canada. This will include:

- imaging of new desktop and laptop computers,
- installation of new/replacement desktop and laptop computers, printers, monitors and peripherals,
and
- service desk, diagnostics and hardware repairs of desktop and laptop computers, printers,
monitors and peripherals.

Yours truly,

A handwritten signature in blue ink that reads 'Angelo Carteri'.

Angelo Carteri
Director, Marketing and Channel Engagement

cc: Paul Wowk
Labour Relations