

George Doubt
President TWU
5291 Lane Street
Burnaby, BC V5H 4A6

2nd December 2008

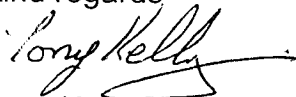
Network consumables

Dear George

This letter is to inform you that TELUS intends to outsource the storage and administrative functions associated with the warehousing of network consumables in British Columbia. This aligns with the existing practice in Alberta.

Our intent is to continue to use internal resources and facilities when they are available to meet our business needs, but due to our requirement to respond quickly to peak or unplanned work that arises from new priorities we need to contract this work out.

Kind regards



Tony Kelly
Director, Warehouse & Distribution (Supply Operations)

TELUS
Unit 110 – 7431 Nelson Road
Richmond, British Columbia
Canada, V6W 1G3

CCJuanita Lomax

Sr. Labour Relations Consultant
604 432-4075 office
604 908-8365 mobile
6-3777 Kingsway
Burnaby, BC V5H 3Z7