



TELUS  
4 - 4535 Canada Way,  
Burnaby, BC  
Canada V5G 1J9

Fraser Pajak  
Member of the TELUS team

February 24, 2010

Mr. George Doubt  
President  
TWU  
5261 Lane Street  
Burnaby, B.C. V5H 4A6

Dear Mr. Doubt:

As per Article 29.02, we hereby notify you of TELUS' intent to utilize one of our external partners to complete certain work functions related to the upcoming TELUS VDSL2 Project. These functions reside within the **National Service Infrastructure Support** team and include:

- **Network Assurance (Acceptance)**, plus related activities.
- **Logical Design**, plus related activities.
- **Transport Facility Design**, plus related activities.

There is no impact for any TELUS team members as a result of this decision. This project delivery approach represents part of our continuing effort to reduce operational costs while gaining additional flexibilities to help us better meet our customers' needs.

Sincerely,

A handwritten signature in cursive script that reads 'Fraser Pajak'.

Fraser Pajak  
Vice president  
National Service Infrastructure Support

cc: Juanita Lomax – Senior Labour Relations Consultant