



TELUS
7431 Nelson Rd.
Richmond, B.C.
Canada V6W 1G3

July 21, 2010

Mr. George Doubt
President TWU
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Mr. Doubt:

As per Article 29.02 we hereby notify you of TELUS' intent to outsource our Warehouse and Distribution functions in B.C. and Alberta.

This decision represents part of our continuing effort to reduce operational costs and improve business processes. This proactive efficiency measure will help ensure our company's performance and economics remain strong.

Sincerely,

A handwritten signature in black ink that reads 'Tony Kelly'.

Tony Kelly
Director, Logistics Warehouse Management

Cc: Juanita Lomax – Senior Labour Relations Consultant