



February 29, 2012

Mr. George Doubt
President
TWU
5261 Lane Street
Burnaby, B.C.
V5H 4A6

Dear Mr. Doubt:

This letter revises and replaces the letter communicated this morning.

As per Article 19.02 we hereby notify you of TELUS' intent to contract out remaining functions associated with the repair and maintenance of our AC and DC power generators, UPS systems and transfer switches.

This initiative is national in scope and the company is proceeding in this direction to achieve consistent processes nationally, reduce overall costs, improve maintenance processes and maintain accurate records.

Yours truly,

A handwritten signature in black ink that reads 'R. J. Moyer'.

Bob Moyer,
Network Assurance

cc: Juanita Lomax